



Dear Member

As our General Manager Paul has mentioned, in recent years the Club's AGM has served as a forum to engage with members. Your views are very important to the Board, and I hope that members will agree that we have, during these exceptional times, communicated regularly with the membership through letters from the Board and Paul. I hope that these communications have been useful and kept you fully informed. My intention is to continue these in order that members feel they are involved with the Club, despite not being able to meet as a group. The Board intends to hold a members' meeting as soon as we feel it is appropriate to do so. If we cannot meet in person, then we will consider a meeting by Zoom, or similar means. I receive regular emails and comments from members, which I discuss with the Board and Paul. Please do continue to get in touch if there is anything you would like us to consider.

Since reopening again in April, we have welcomed old and new members to the Club, and the booking system was well received. Our procedures ensured that members had the opportunity of using the facilities safely, whilst complying with the coronavirus regulations. After gradually easing the restrictions in August, we are now enjoying the Club almost back to normal. Paul and the staff have worked incredibly hard with added cleaning duties and administration of the booking system, while still carrying out their usual duties of managing the Club. I would like to thank them all.

As you will see from our finance director's report, the Club's financial position has remained robust through these difficult times. With sensible management of the building, support from the Government furlough scheme, and of course the loyalty of the members, we were in a position to discount the subscriptions this year for all those members who stuck with us through the closure. In addition, we have been able to continue with maintenance and improvement of the facilities, which I am sure you will agree has enhanced our enjoyment of the Club. We hope to continue this programme with a new carpet in the entrance hall and stairs, and some improvements to the members' lounge. Tiling at the entrance to the pool is also being carried out.

It's been a challenging year, which we could never have anticipated. On behalf of the Board and staff, I would like to thank you for your continued support of Drumsheugh Baths Club, and I hope we can all meet in the Club soon.

Carol Keith  
Chair